

## Oxford (Medical and hospital care)

### Locate an Oxford provider:

- By phone – (877) RN BENEFITS (Fund office)
- Online – [www.oxhp.com](http://www.oxhp.com) or [www.uhc.com](http://www.uhc.com) (see below)

### Oxford contracts with the following vendors for precertification of certain medical services:

- United Behavioral Health – mental health
- OrthoNet – orthopedic services
- eviCore – radiology and radiation services
- OptumHealth Care Solutions – chiropractic, physical therapy, and occupational therapy

### Precertification:

- By phone – (800) 666-1353

### Claim forms may be mailed to:

Oxford Health Plans  
Attn: Claims Department  
PO Box 29130  
Hot Springs, AR 71903

### Radiology claim forms may be mailed to:

eviCore  
PO Box 680  
Lake Katrine, NY 12449

### Chiropractic claim forms may be mailed to:

Optum Healthcare Solutions

## How to locate a service provider online

If you live in the Oxford service area (NYC and LI, CT, NJ, and Dutchess, Orange, Westchester, Rockland, and Ulster Counties) a list of in-network medical providers can be found on the Oxford Web site, [www.oxhp.com](http://www.oxhp.com).

If you live outside of the Oxford service area, you must use the **UnitedHealthcare Choice Plus Network** of providers for medical care.

To find in-network UnitedHealthcare Choice Plus providers quickly online, go to [www.uhc.com](http://www.uhc.com) and select the “Find a Doctor” button. In the General Directory box, click “Find a Physician” and choose the box labeled “**All United Health Care Plans**” choose “**Choice Plus**” when asked to select a plan. Then, you can search by physician type within a certain ZIP code or location.

## Express Scripts (ESI) (Prescription drug care)

### Locate a pharmacy:

- By phone – (877) RN BENEFITS (Fund Office)
- Online – [www.express-scripts.com](http://www.express-scripts.com)

### Mail claim forms to:

Express Scripts Home Delivery Service  
PO Box 66566  
St. Louis, MO 63166-6566

### Order a 30+ day supply for home delivery:

- By phone – (855) 521-0777
- Online – [www.express-scripts.com](http://www.express-scripts.com)

## Davis Vision (Vision care)

### Locate a provider:

- By phone – (800) 999-5431 or (877) RN BENEFITS (Fund office)
- Online [www.davisvision.com](http://www.davisvision.com)

### Mail claim forms to:

Vision Care  
Processing Unit  
PO Box 1525

## Aetna (Dental care) Group No. 812455

### Locate a provider:

- By phone – (877) RN BENEFITS (Fund office)
- Online – [www.aetna.com/docfind/](http://www.aetna.com/docfind/)

### Mail claim forms to:

Aetna  
PO Box 14094  
Lexington, KY 40512-4094

## The Hartford Paid Family Leave Program

Claims can be made by calling The Hartford at (800) 549-6514, Monday through Friday, 8 a.m. to 9 p.m. ET. **Important: Participants should identify themselves as NYSNA Benefits Fund participants and give the Policy ID #: 020737.**

# Information Directory

N Y S N A  
Benefits Fund

New York State Nurses Association