

Oxford (Medical and hospital care)

Locate an Oxford provider:

- By phone – (877) RN BENEFITS (Fund office)
- Online – www.oxhp.com or www.uhc.com (see below)

Oxford contracts with the following vendors for precertification of certain medical services:

- United Behavioral Health – mental health
- OrthoNet – orthopedic services
- CareCore – radiology and radiation services
- OptumHealth Care Solutions – chiropractic, physical therapy, and occupational therapy

Precertification:

- By phone – (800) 666-1353

All claim forms may be mailed to:

Oxford Health Plans
Attn: Claims Department
PO Box 29130
Hot Springs, AR 71903

How to locate a service provider online

If you live in the Oxford service area (NYC and LI, CT, NJ, and Dutchess, Orange, Westchester, Rockland, and Ulster Counties) a list of in-network medical providers can be found on the Oxford Web site, www.oxhp.com.

If you live outside of the Oxford service area, you must use the **UnitedHealthcare Choice Plus Network** of providers for medical care.

To find in-network UnitedHealthcare Choice Plus providers quickly online, go to www.uhc.com and select the “Find a Doctor” button. In the General Directory box, click “Find a Physician” and choose “**United Healthcare Choice Plus**” when asked to select a plan. Then, you can search by physician type within a certain ZIP code or location.

Aetna (Dental care) Group No. 812455

Locate a provider:

- By phone – (877) RN BENEFITS (Fund office)
- Online – www.aetna.com/docfind/

Mail claim forms to:

Aetna
PO Box 14094
Lexington, KY 40512-4094

OptumRx (Prescription drug care)

Locate a pharmacy:

- By phone – (877) RN BENEFITS (Fund office)
- Online – www.OptumRx.com

Mail claim forms to:

OptumRx
PO Box 29044
Hot Springs, AR 71903

Order a 30+ day supply:

- By mail
OptumRx
PO Box 2975
Mission, KS 66201-9375
- By phone – (888) 691-0104
- Online – www.OptumRx.com

Davis Vision (Vision care)

Locate a provider:

- By phone – (800) 999-5431 or (877) RN BENEFITS (Fund office)
- Online www.davisvision.com

Mail claim forms to:

Vision Care
Processing Unit
PO Box 1525
Latham, NY 12110



Information Directory

N Y S N A
Benefits Fund

New York State Nurses Association

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